

## Directions to Set-Up Auto Scheduler Program

### 1. Opening Up the Postcard "Schedule" Section in Your EDGE Software:

- 1 Click on the "Customer" tab located at top navigation bar,
- 2 Then click "+ Postcards" tab located on the left side,
- 3 And finally click "Schedule" underneath the "Postcards" tab
- 4 Click "Add" button located in the bottom left corner

These numbers correspond to the numbers below.

The screenshot displays the THE EDGE software interface. The top navigation bar includes tabs for POS, Customer, Inventory, Services, Reports, Associate, and News. The Customer tab is highlighted with a red box and a red circle containing the number 1. On the left sidebar, the Postcards tab is highlighted with a red box and a red circle containing the number 2. Underneath the Postcards tab, the Schedule option is highlighted with a red box and a red circle containing the number 3. At the bottom of the interface, the Add... button is highlighted with a red box and a red circle containing the number 4. The main content area shows a table titled "Scheduled Postcard Jobs" with columns for Design, Comment, Last Run, Status, # Good, # Errors, and Message. The table is currently empty, displaying "No items found." The interface also includes a menu bar (File, Administrative, Window, Help) and a sidebar with various options like Order Now, History, My Account, Snap Retail, Labels, Export, Email, Statements, Gift Certs, Rewards, Clienteling, Wish Lists, Email Layaway Inactivity, and Sales.

## 2. Selecting the Postcard Group

- 1 Give the automatic job a name (examples: Birthday – Females, Birthday – Males, Anniversaries)
- 2 Make sure the box is checked for:  This automatic task is enabled.
- 3 Under “Postcard Options”, click the “Filter by Group” drop down arrow on far-right side
- 4 Check the “Postcard Group” box you would like to choose from (i.e. example below shows “Birthday Women’s Jumbo Postcards (5.5 x 11)”), 5 then hit OK in bottom right

### Schedule Automatic Postcards

The screenshot shows the 'Schedule Automatic Postcards' dialog box. It is divided into several sections:

- Automatic Schedule:** Contains a note about automatic scheduling and a text field for a job name. Callout 1 points to the text field containing 'Birthday - Females'. Callout 2 points to the checked checkbox 'This automatic task is enabled'.
- Postcard Options:** Contains a 'Filter by Group' dropdown menu (Callout 3 points to the dropdown arrow) and a list of 'Postcard Group' options. Callout 4 points to the checked checkbox for 'Birthday Women's Jumbo Postcards (5.5 x 11)'.
- Buttons:** At the bottom right, there are 'Pick All', 'Pick None', 'OK', and 'Cancel' buttons. Callout 5 points to the 'OK' button.

Other visible elements include 'Postcard Design', 'Postage Class', and 'Customer Criteria' sections, along with 'Presets...' and 'Supervisor' buttons at the bottom left.

### 3. Selecting Postcard Design

- 1 Click the far-right drop-down arrow to view all the Postcard Designs under the “Birthday Women’s Jumbo Postcards (5.5 x 11)” group
- 2 Highlight the postcard design that you would like to mail out, then click the OK button in the lower right corner
- 3 Notice that two small thumbnail images will appear at the bottom for the postcard design selected. You can click on these thumbnail images to see larger images of the front and back sides of your selected postcard

Schedule Automatic Postcards

Automatic Schedule

This postcard will be sent automatically, depending on how you have set up your Windows scheduled tasks.

Please enter a note below to identify this automatic postcard job.

Birthday - Females

This automatic task is enabled.

Postcard Options

Filter by Group: Birthday Women's Jumbo Postcards (5.5 x 11)

Postcard Design: ▼ **1**

ID	Name	PFC
BX1	Birthday Women's Jumbo Postcards (5.5 x 11) - Make a Wish - Name Spelled with Pieces of Chocolate Cake	1.09
<b>BX2</b>	<b>Birthday Women's Jumbo Postcards (5.5 x 11) - Shine Bright - Name Spelled with String of Diamonds</b>	1.09
BX3	Birthday Women's Jumbo Postcards (5.5 x 11) - Your Year to Sparkle - Name Spelled with Gold Glitter Letters	1.09
BX4	Birthday Women's Jumbo Postcards (5.5 x 11) - Dream Big - Name Spelled with Cupcake Candles	1.09
BX5	Birthday Women's Jumbo Postcards (5.5 x 11) - To Him, Regarding Her - Name Spelled with Birthday Balloons	1.09
BX6	Birthday Women's Jumbo Postcards (5.5 x 11) - Elegance Never Fades - Name Spelled with Sparkling Diamonds	1.09
BX8	Birthday Women's Jumbo Postcards (5.5 x 11) - Dream Big - Name Spelled with Diamond Letters	1.09
BX9	Birthday Women's Jumbo Postcards (5.5 x 11) - Time to Celebrate - Name Spelled with Diamonds	1.09
BX10	Birthday Women's Jumbo Postcards (5.5 x 11) - Smile & Shine Bright - Name Spelled with Diamond Letters	1.09
BX11	Birthday Women's Jumbo Postcards (5.5 x 11) - Birthdate Rocks - Birthdate Printed Above Large Diamond	1.09
BX12	Birthday Women's Jumbo Postcards (5.5 x 11) - Sparkle Dust - Name Spelled with Gold Letters	1.09
BX13	Birthday Women's Jumbo Postcards (5.5 x 11) - Birthday Cake with Sparkler - Name Spelled with Scripted Font	1.09
BX15	Birthday Women's Jumbo Postcards (5.5 x 11) - Sparkling Cupcakes	1.09
BX16	Birthday Women's Jumbo Postcards (5.5 x 11) - Better With Age - Names Spelled with Sparkling Letters	1.09
BX17	Birthday Women's Jumbo Postcards (5.5 x 11) - Birthstones For All Months	1.09
BX18	Birthday Women's Jumbo Postcards (5.5 x 11) - To Him, Regarding Her - Female Name Spelled with Icing on Cake	1.09
BX19	Birthday Women's Jumbo Postcards (5.5 x 11) - Colored Gemstones - Birthdate Numbers on Cake	1.09
BX20	Birthday Women's Jumbo Postcards (5.5 x 11) - Make a Little Wish - Name Spelled with Stars	1.09
BX21	Birthday Women's Jumbo Postcards (5.5 x 11) - You Should Get It!	1.09
BX22	Birthday Women's Jumbo Postcards (5.5 x 11) - You Are Like a Diamond	1.09
BX23	Birthday Women's Jumbo Postcards (5.5 x 11) - Resilient, Strong and Beautiful	1.09

Postage C

Customer Criteria

Presets... Supervise

Add... Enable / Disable

**2**

**3** Click on the thumbnails to see larger image.

OK Cancel

#### 4. Entering a Promotional Offer and Disclaimer for your postcard and selecting Postage Class

- 1 Enter an “Offer” that will drive your customers to your store (180-character limit. When you can’t type anymore, you’ve run out of space)
- 2 Enter a “Disclaimer” (150-character limit. When you can’t type anymore, you’ve run out of space)
- 3 Click right side drop down menu arrow to select
- 4 Postage Class

##### Schedule Automatic Postcards

Automatic Schedule

This postcard will be sent automatically, depending on how you have set up your Windows scheduled tasks.

Please enter a note below to identify this automatic postcard job.

Birthday - Females

This automatic task is enabled.

Postcard Options

Filter by Group Birthday Women's Jumbo Postcards (5.5 x 11)

Postcard Design BX2: Birthday Women's Jumbo Postcards (5.5 x 11) - Shine Bright - Name Spelled with String of Diamonds

1 \* Offer Bring in the card to receive \$100 OFF your birthday purchase!

2 Disclaimer Min. \$500 purchase. Valid 30 days from birthday. See store for details.

Postage Class

4 Pre-Sort First Class (PFC) 3

Pre-Sort First Class (PFC)

Pre-Sort Standard (PSTD)

Customer Criteria

Presets... Supervisor OK Cancel

5. Selecting the Customer Criteria that will determine who to mail your postcards to.

- 1 Click the right-side drop-down arrow to select your Customer Criteria
- 2 Click the “Results” tab at the top to confirm your presets are properly set to your targeted audience
- 3 Please note: Our program will automatically select the proper customer criteria for each postcard selected. So, if you select a Female Birthday Postcard, our system will automatically select Female Birthday Celebrants

Customer

Schedule Au

Automatic S

This postc  
set up you

Please ent

Birthday - F

This au

Postcard Op

F

Customer Cr

Presets... Supervisor

OK Cancel

Presets... Pick Now

OK Cancel

Results Merchandise Wishes Dates Other Keys Amt Spent Repair/Custom Appraisal Rewards/Referral Postcards

Addressee

Primary Contact

Spouse/Partner

Birthday Celebrant

Male Celebrant

Female Celebrant

Either Gender

Celebrant's Spouse/Partner

Male Celebrant

Female Celebrant

Either Gender

Male

Female

Couple

Each Individually

If Gender is Unknown

Guess Gender

If Gender Still Unknown or Does Not Match...

Exclude customer from results

Include Primary Contact Instead

Include Spouse/Partner Instead (If Any)

Spouse/Partner Required

Include Customers With Or Without Spouse/Partner

Include Only Customers With Spouse/Partner

Include Only Customers Without Spouse/Partner

1

Note: The “Results” presets will be determined by the postcard design you selected. For example, if you selected an “Anniversary Postcard” then your presets for many of the anniversary designs will show “Couple”, “Guess Gender” and “Include Only Customers With Spouse/Partner”

It is highly recommended that you do not change these presets.

6. Setting up your Auto Send to pull data from your database week after week.

- 1 Click the “Dates” tab at the top
- 2 Check the “Birthday” box underneath the “Occasion” drop down menu
- 3 Click on the “Occasion” drop down arrow

The screenshot shows a software window with several tabs at the top: General, Results, Merchandise, Wis, **Dates**, Other Keys, Amt Spent, Repair/Custom, Appraisal, Rewards/Referral, and Postcards. The 'Dates' tab is active. Below the tabs, there is a section for 'Occasion' with a dropdown menu currently set to 'All Dates'. Underneath this, there are several checkboxes:  Birthday,  Spouse/Partner Birthday,  Anniversary,  Other Birthday,  Other Spouse/Partner Birthday,  Other Anniversary,  Other Occasion, and  Ignore Year In Date. Below these are five date fields: Date Entered, Date Modified, Pop-Up Starts, Pop-Up Ends, and Pop-Up Completed, all set to 'All Dates'. At the bottom of the window are buttons for 'Presets...', 'Pick Now', 'OK', and 'Cancel'. A yellow callout box with a black border points to the 'Anniversary' checkbox and contains the text: 'Note: If you selected an “Anniversary” postcard design, you will need to check the “Anniversary” box here.'

## 7. Selecting the range moving forward to pull data

- 1 Click the “Rolling Weeks...” button
- 2 Enter “3” in the Min and Max and click
- 3 OK and
- 4 OK again and then
- 5 OK one final time

The screenshot displays a software interface with a main window and a 'Rolling Dates' dialog box. The main window has a 'Dates' tab and a 'Rolling Weeks...' button highlighted with a red circle '1'. The 'Rolling Dates' dialog box has 'Min' and 'Max' fields both containing the number '3', with a red circle '2' pointing to the 'Max' field. Below the dialog box, there are 'OK' and 'Cancel' buttons, with a red circle '3' pointing to the 'OK' button. At the bottom of the main window, there are 'OK' and 'Cancel' buttons, with a red circle '4' pointing to the 'OK' button. At the very bottom of the interface, there are 'OK' and 'Cancel' buttons, with a red circle '5' pointing to the 'OK' button. A yellow note box on the right side of the interface contains the text: "Note: If you selected an 'Anniversary' postcard design, you will need to enter '4' as the Min and Max values here."

## 8. Preview of Scheduled Postcard Jobs

- 1 Once your Auto Send postcard jobs are finished, they will appear in the “Schedule Postcard Jobs” table.

The screenshot shows the 'THE EDGE' software interface. The 'News' tab is active, displaying a 'Scheduled Postcard Jobs' table. The table has the following columns: Design, Comment, Last Run, Status, # Good, # Errors, and Message. The data rows are:

Design	Comment	Last Run	Status	# Good	# Errors	Message
BX2	Birthday - Females					
BX14	Birthday - Males					
AX12	Anniversaries					

A red circle with the number '1' is placed over the 'Last Run' column of the 'BX14' row. A yellow box highlights the 'Enable/Disable' button in the bottom toolbar. A note box contains the following text:

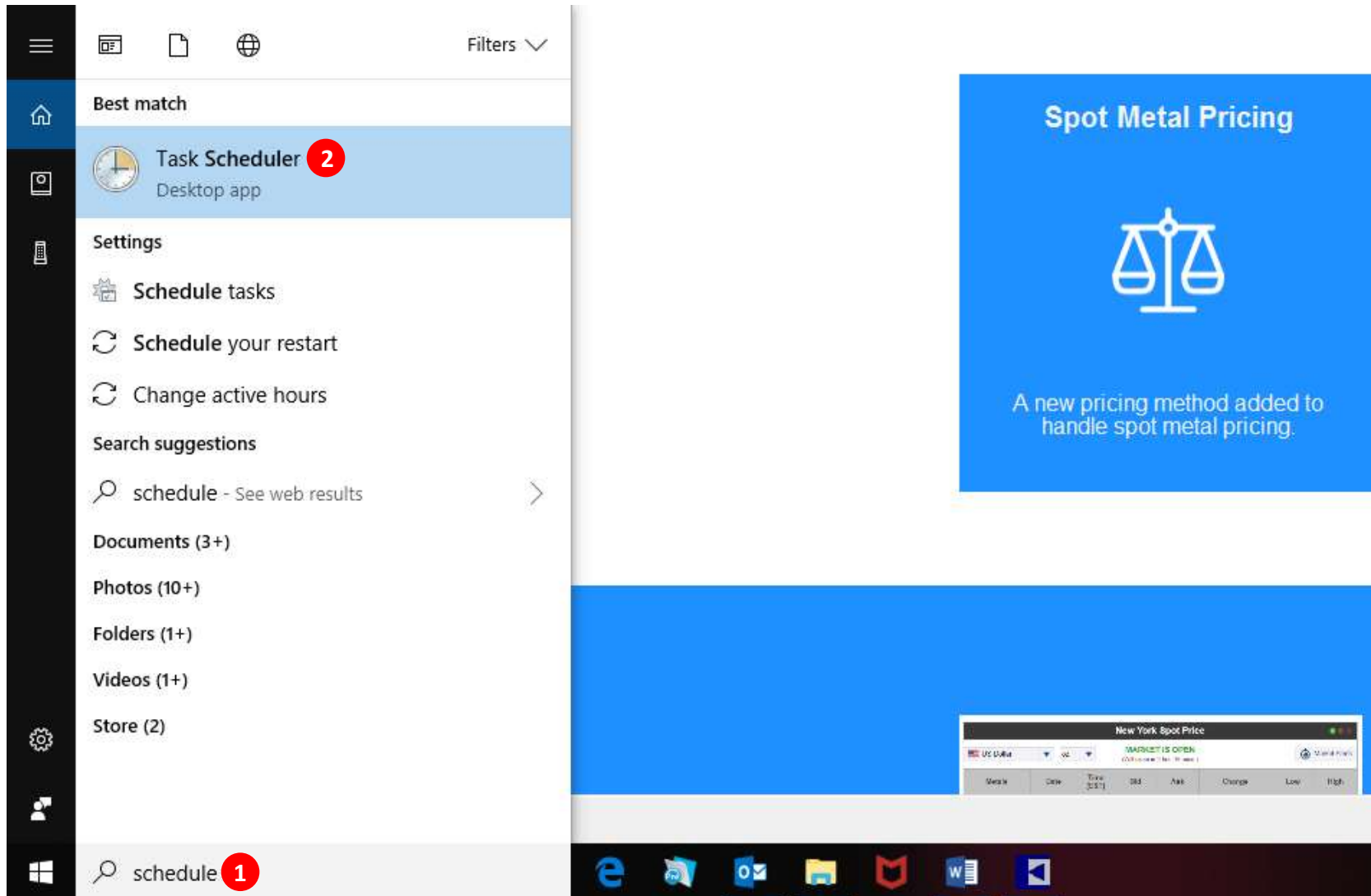
Note: If at any time you would like to disable your Auto Send Program, simply highlight the job above you would like to stop and click the “Enable/Disable” button here.



## Directions to Set-Up A Task Scheduler in Windows to Run Your “Auto Send” Postcards

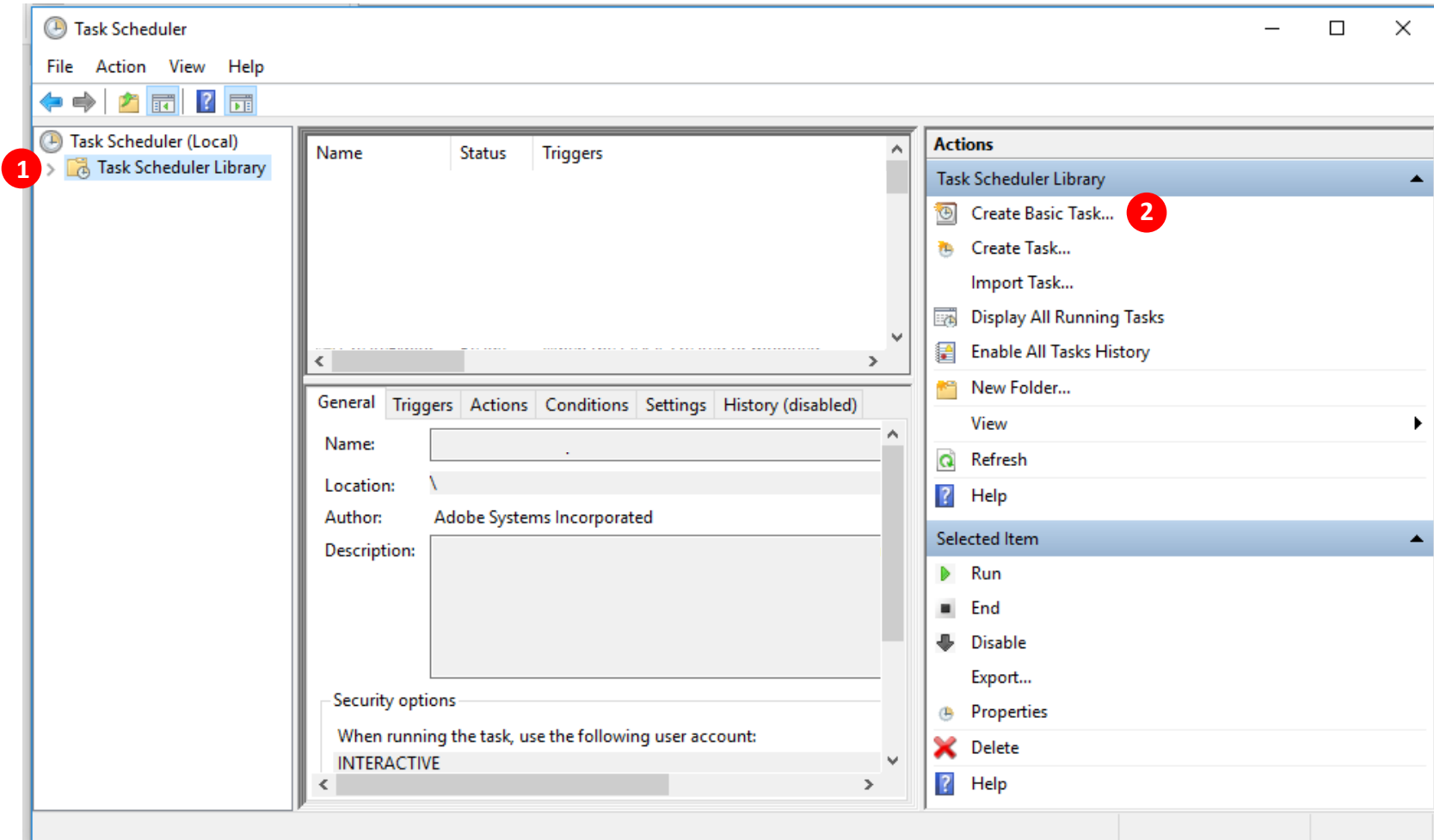
### 1. Access the Task Scheduler in Windows

- 1 In the lower left corner of your computer, type the word “Schedule” in the search bar
- 2 Click on the “Task Scheduler” program highlighted below



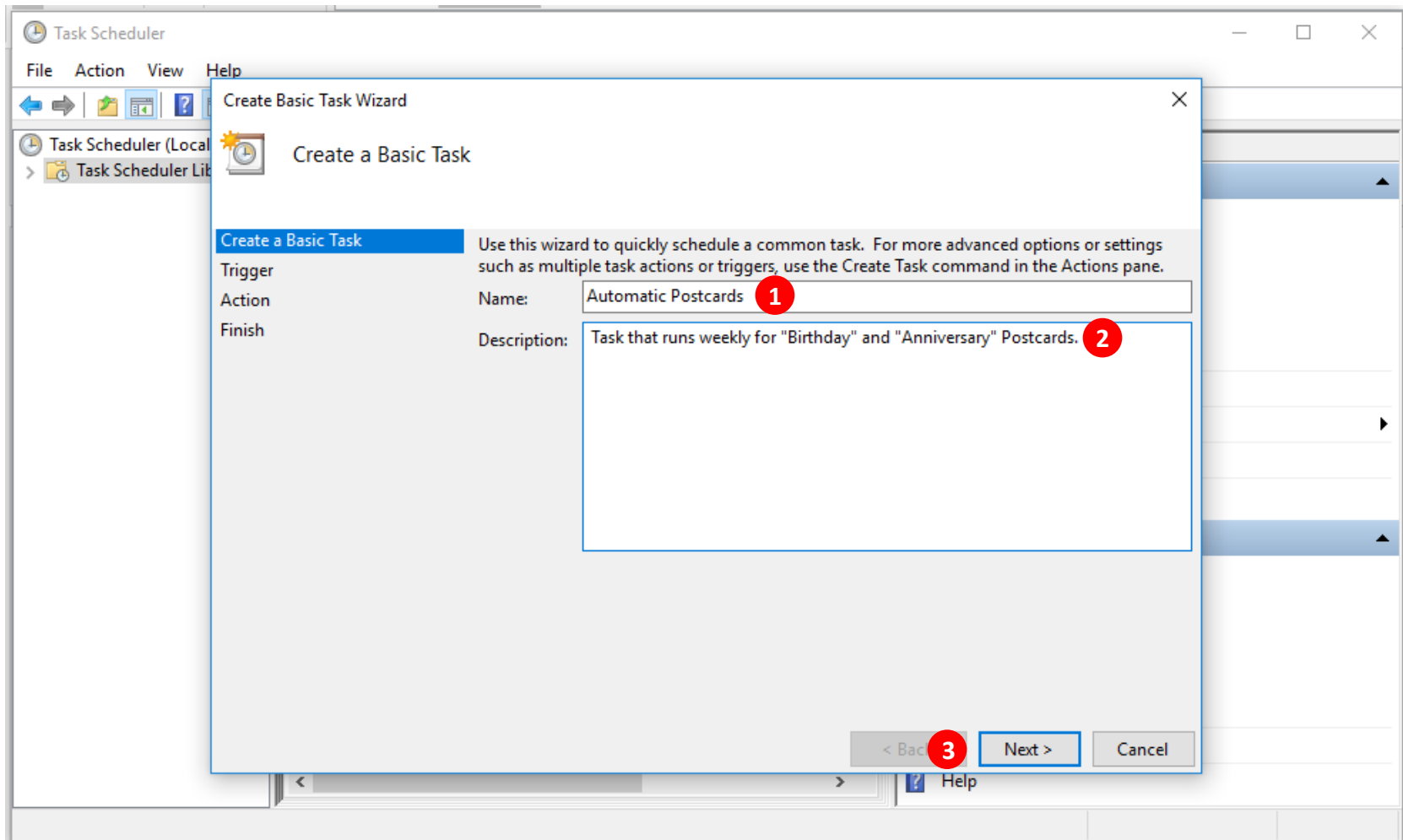
## 2. Creating a Basic Task

- 1 On the left side, click on the “Task Scheduler Library” folder
- 2 On the right-hand side under “Actions”, click on “Create Basic Task...”



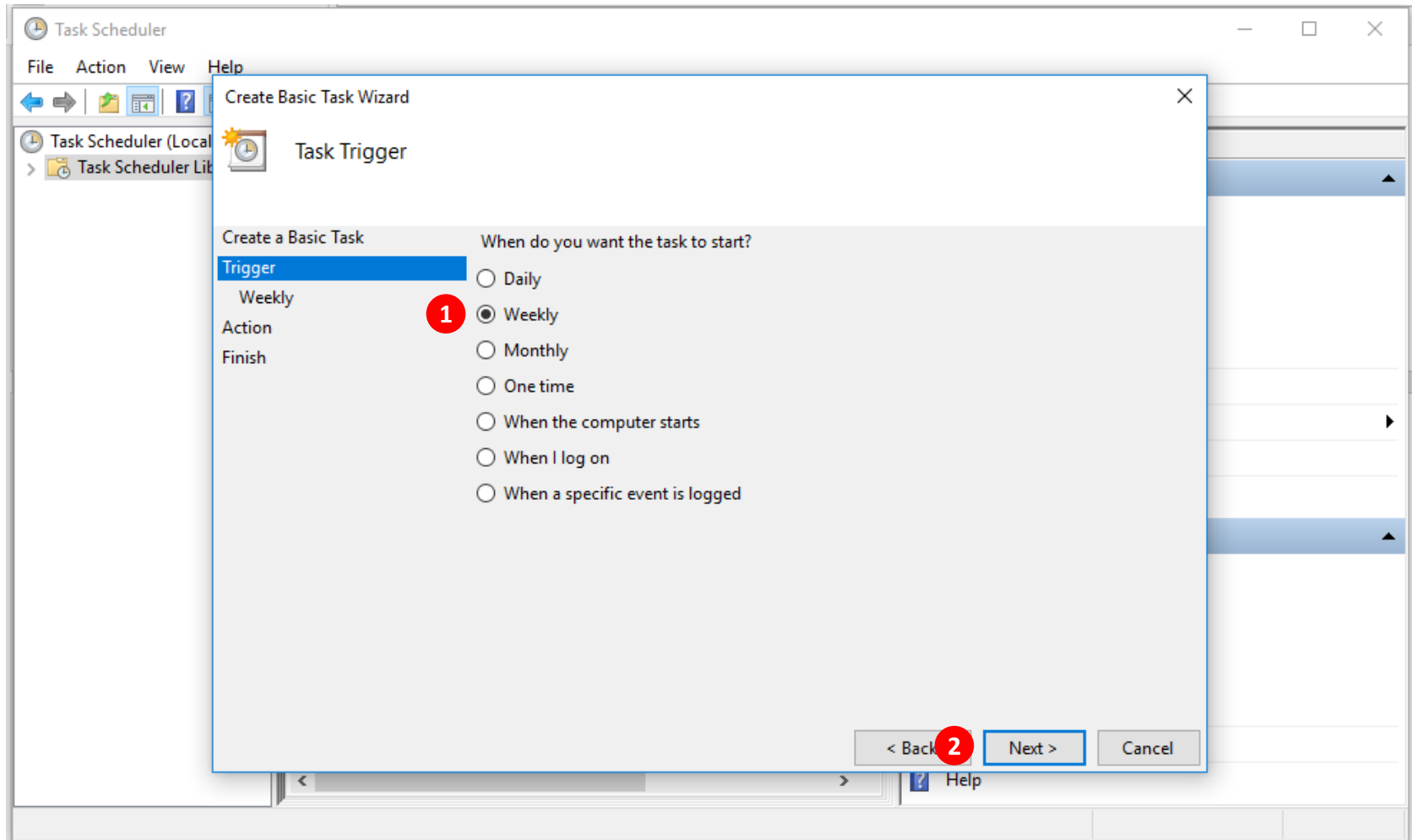
### 3. Naming and Describing Your Task

- 1 Type "Automatic Postcards" in the "Name" area.
- 2 Type the "Description" of your task
- 3 Click on the "Next" button



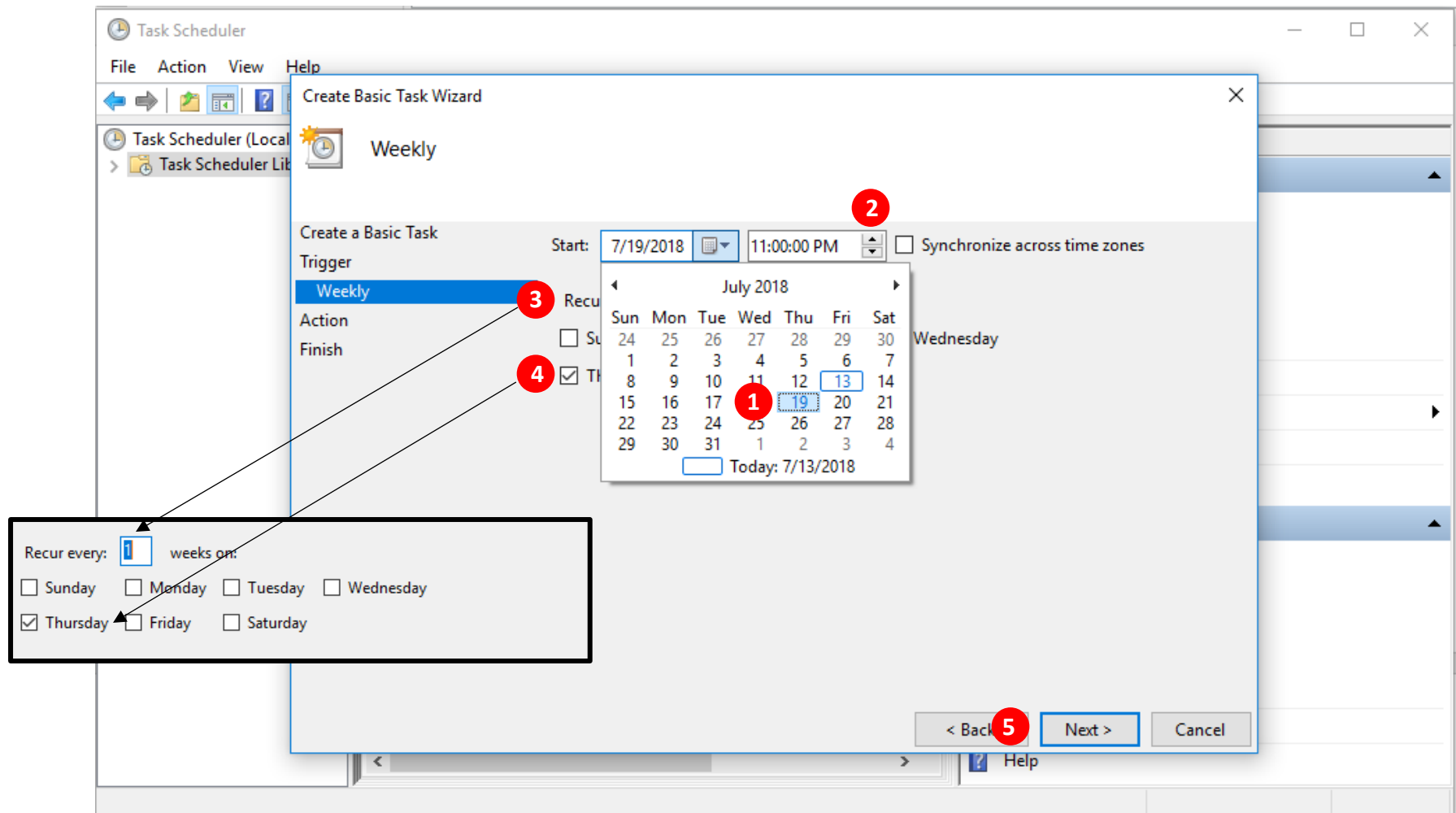
#### 4. Setting Your Task Trigger

- 1 Click on the “Weekly” button.
- 2 Click on the “Next” button



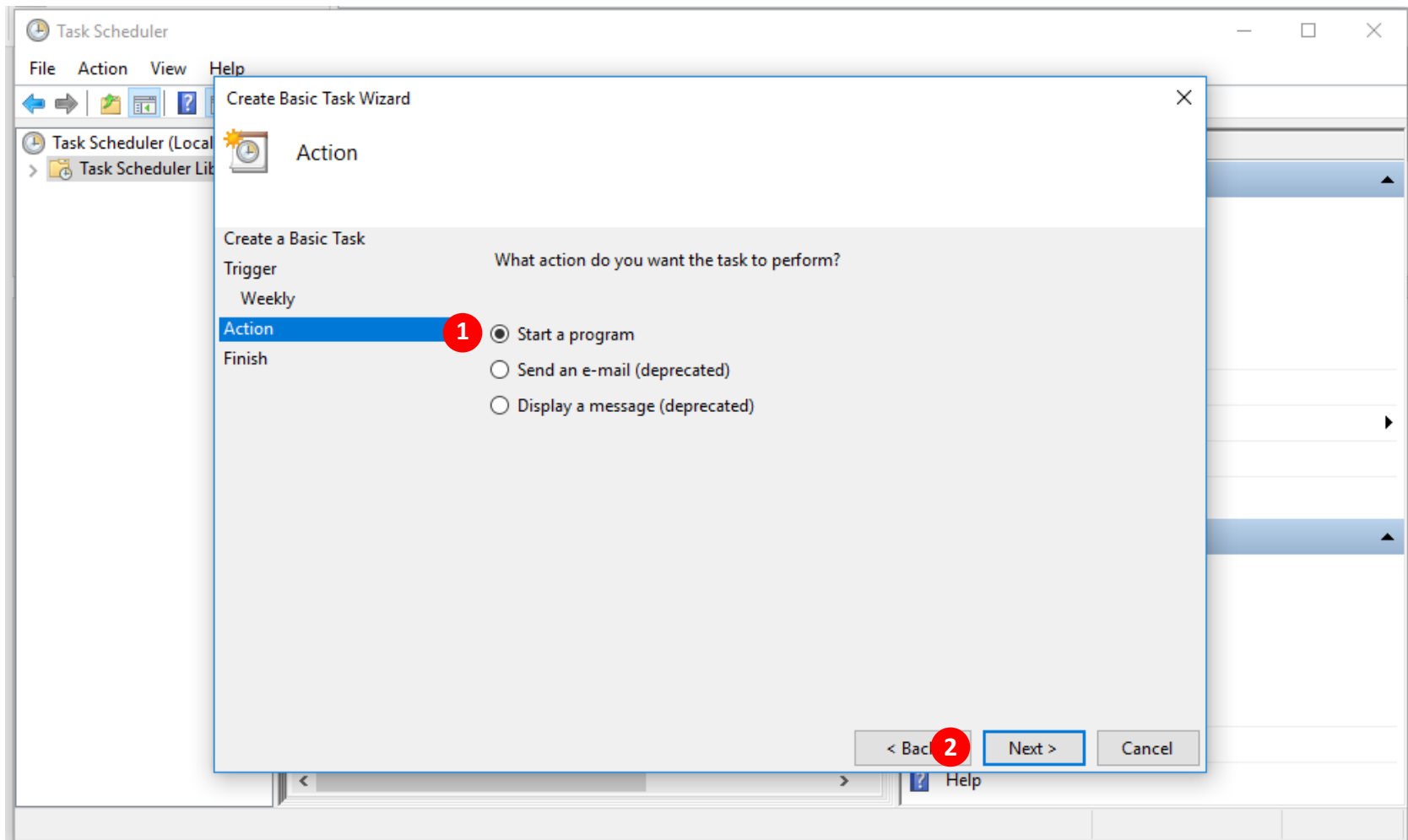
## 5. Scheduling the Date and Time of Your Task

- 1 Click on the next “Thu” on the Calendar. In the example below, the next “Thur” will be “7/19/2018”.
- 2 Set the time to “11:00:00PM”
- 3 Make sure the “Recur every: 1 weeks on”
- 4 Check the box next to “Thursday”
- 5 Click on the “Next” button



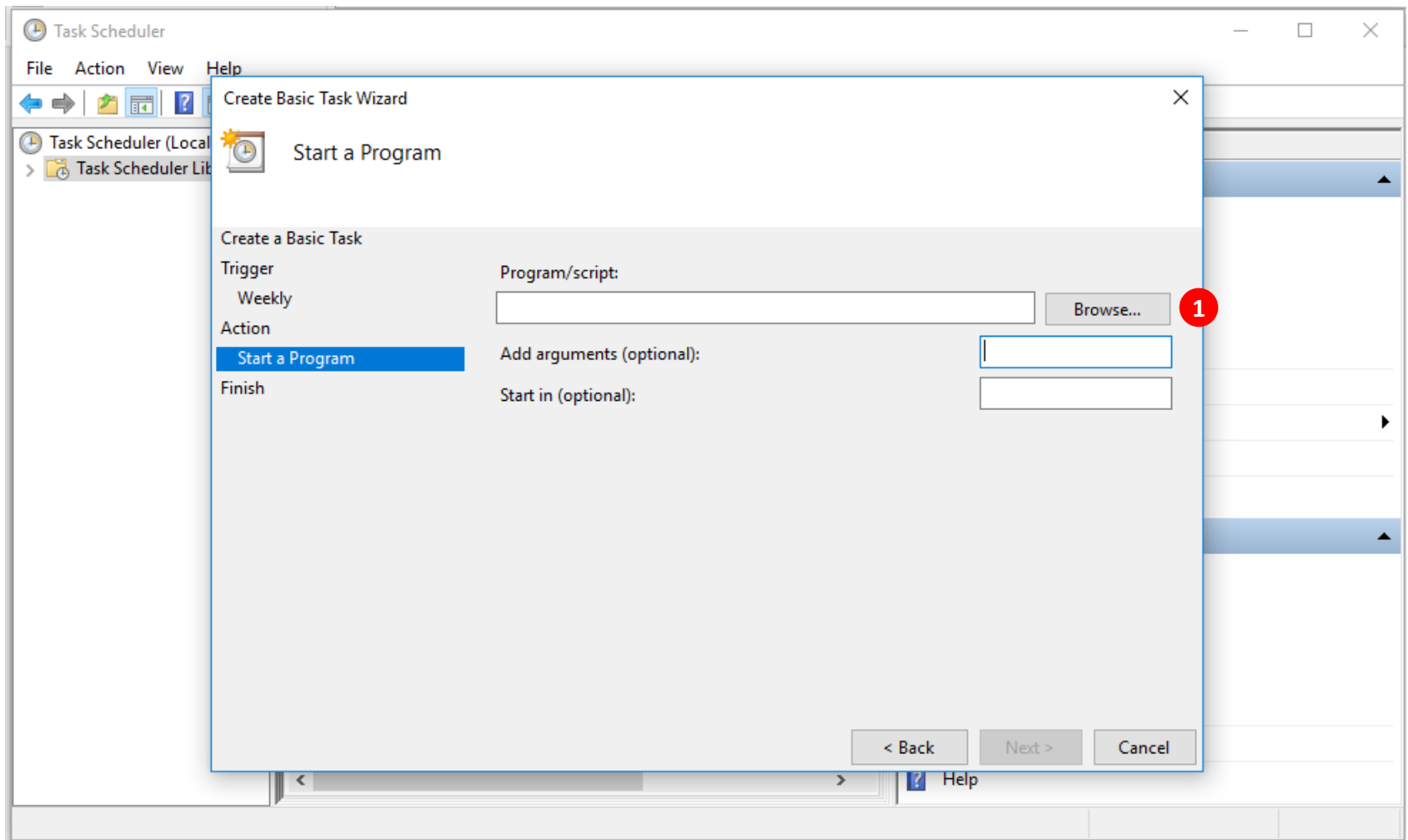
## 6. Scheduling the Task Action

- 1 Make sure the button “Start a program” is set
- 2 Click the “Next” button



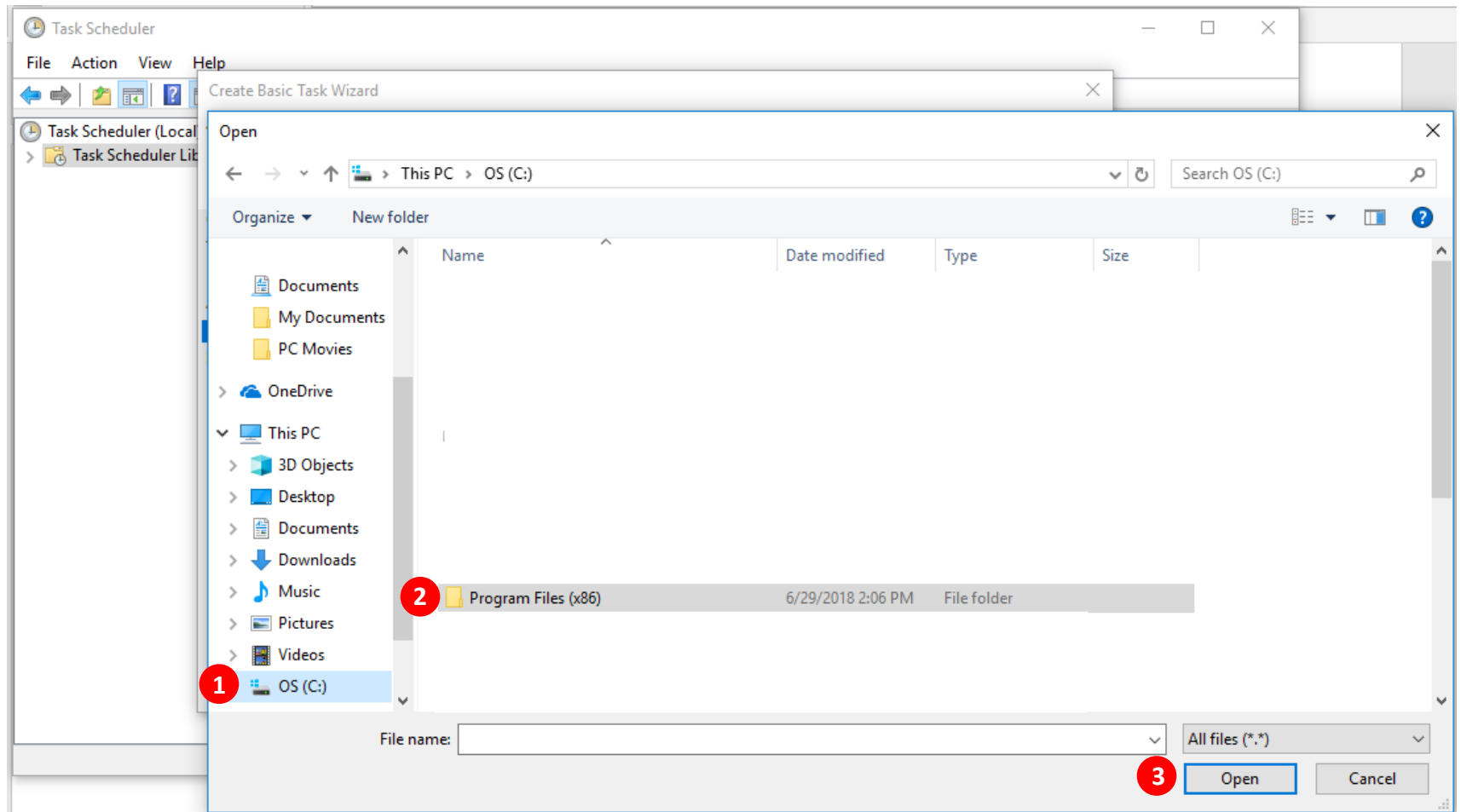
## 7. Starting a Program

- 1 Click on the "Browse..." button



## 8. Opening Up Your Program Files

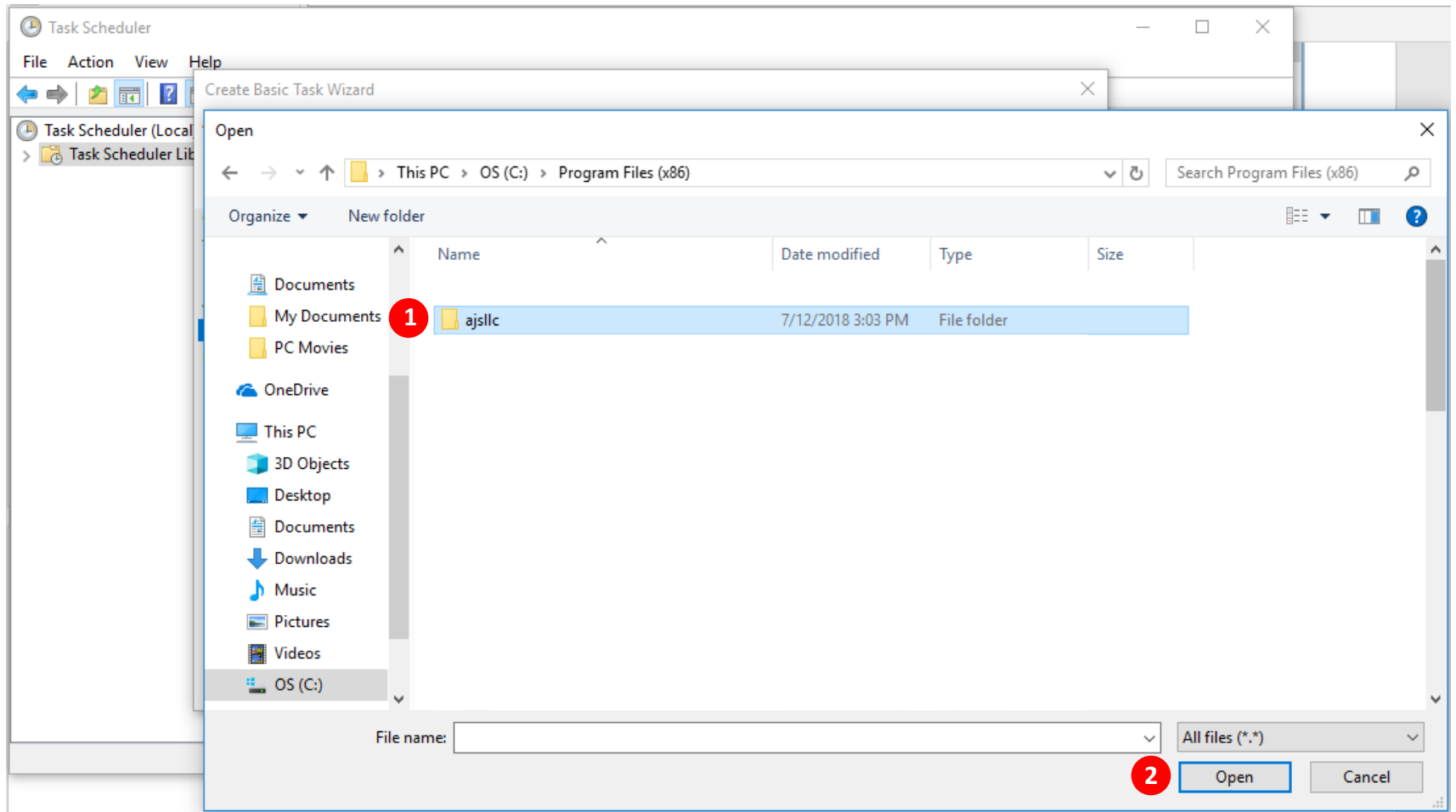
- 1 Click on the "(C:)" Drive
- 2 Find and click on the "Program Files (x86)"
- 3 Click on the "Open" button in lower right corner





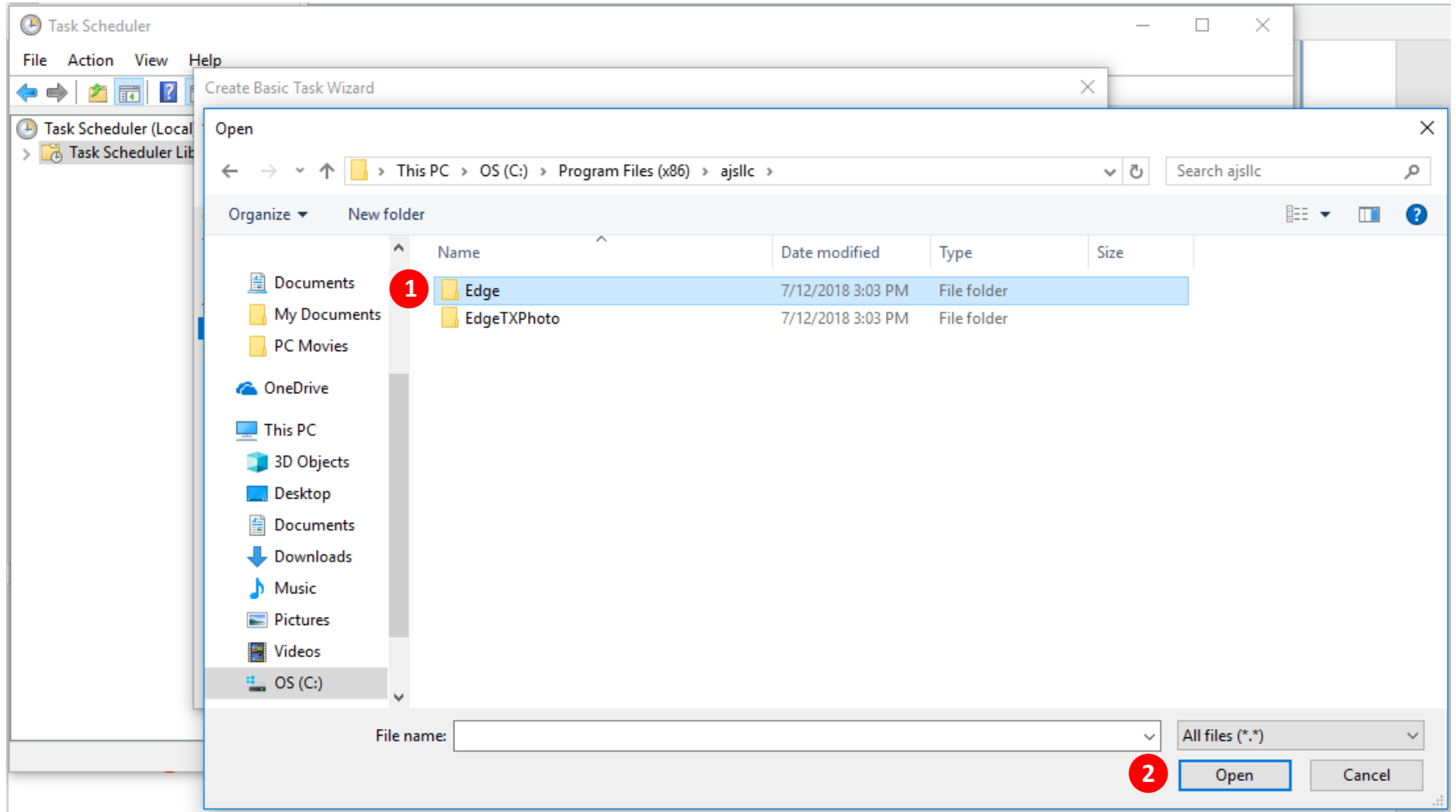
## 9. Opening Up Your “ajsllic” Folder Files

- 1 Find and click on the “ajsllic” folder
- 2 Click on the “Open” button



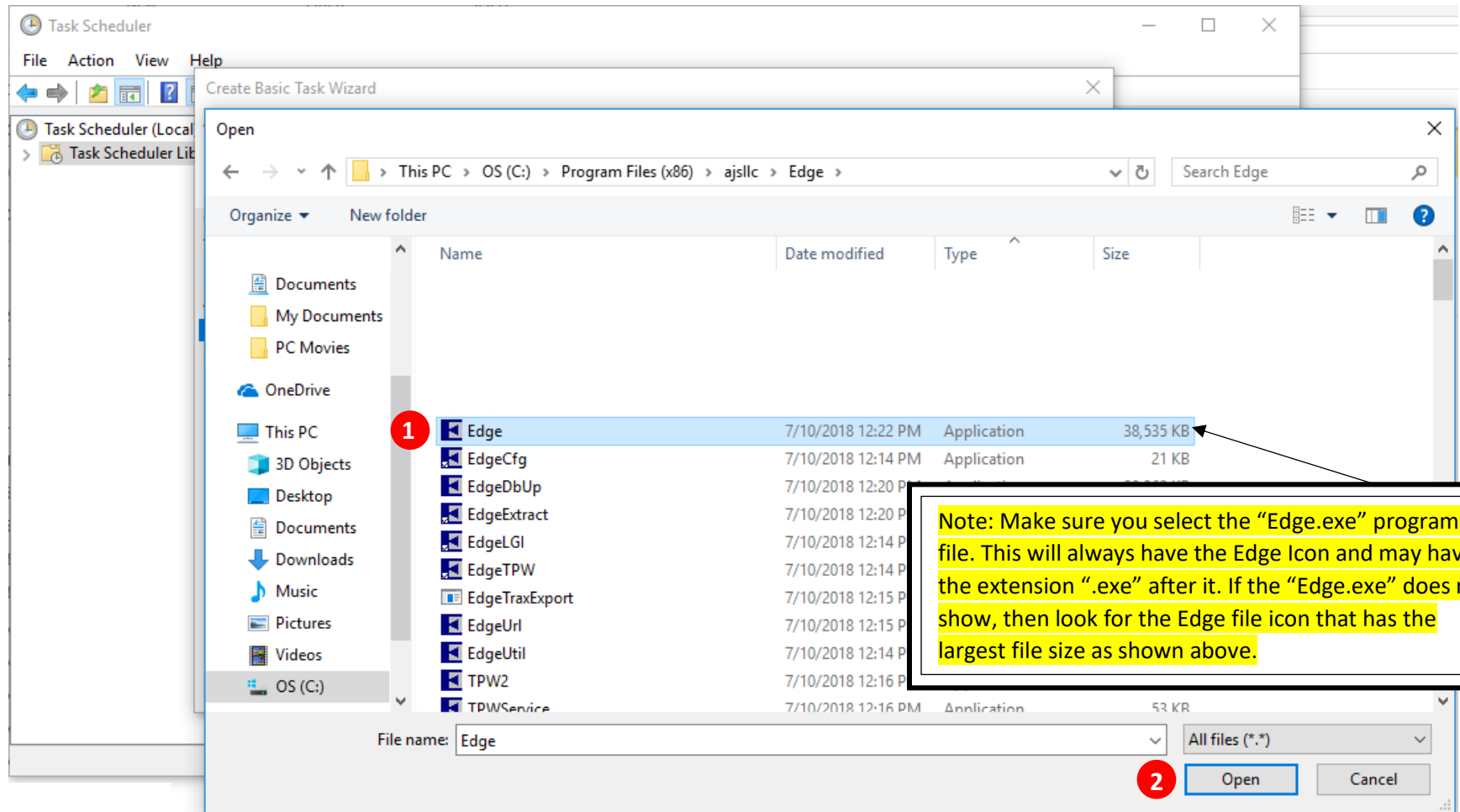
## 10. Opening Up Your “Edge” Folder Files

- 1 Find and click on the “Edge” folder
- 2 Click on the “Open” button



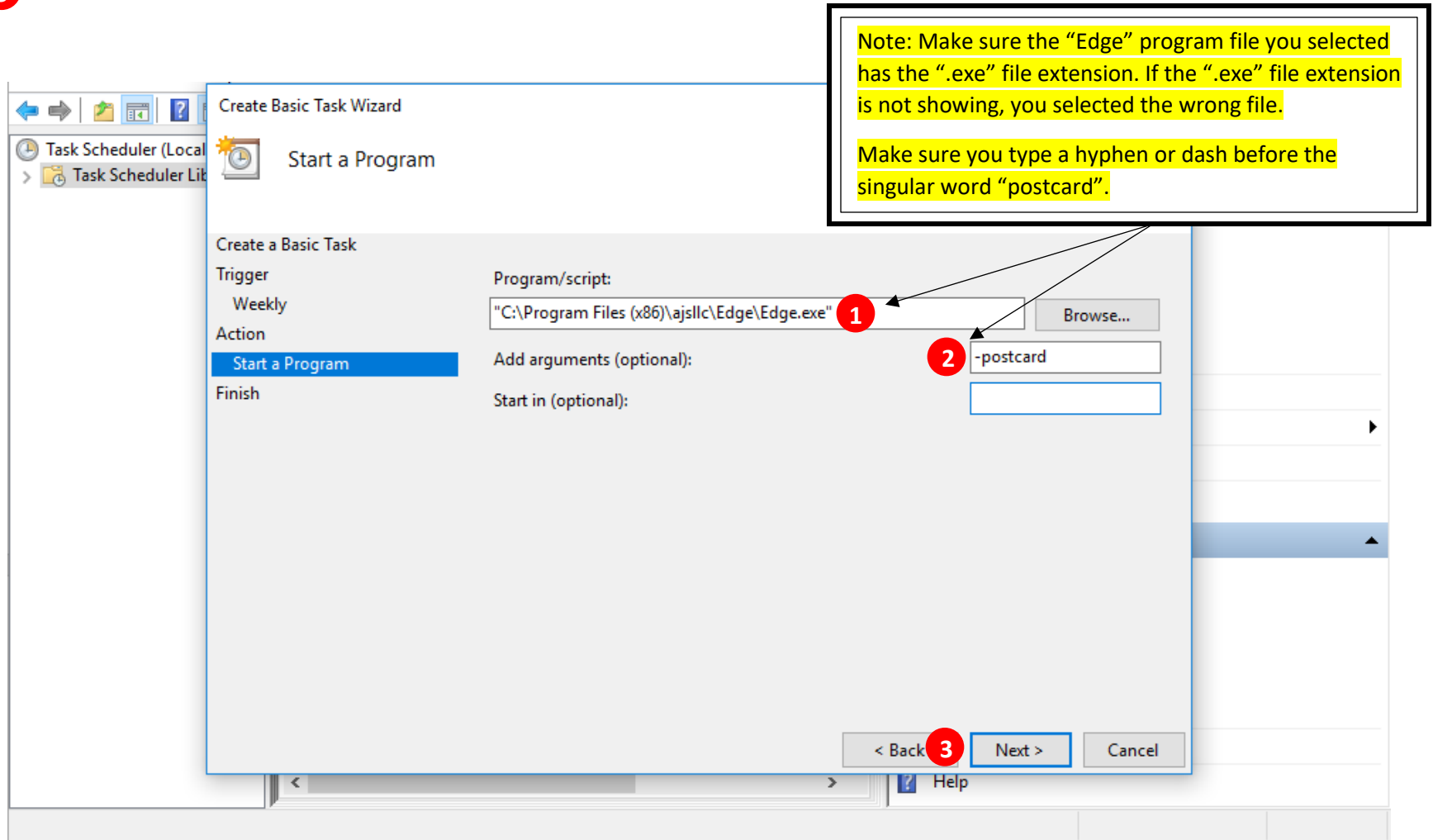
## 11. Selecting the “Edge” Program Execution File

- 1 Click on the “Edge” execution file (make sure you select the Edge.exe file or the Edge file that has a large size)
- 2 Click on the “Open” button



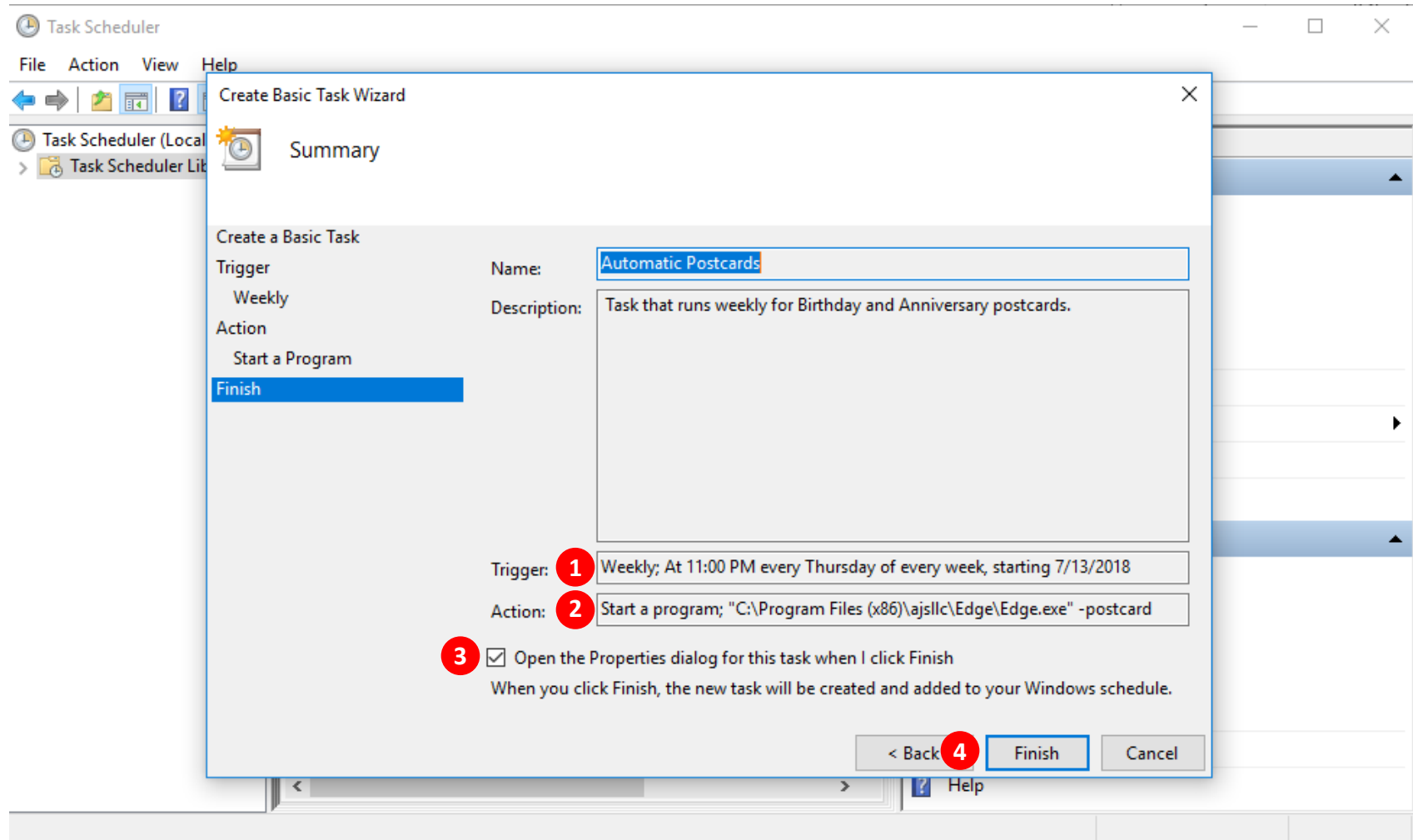
## 12. Adding an "Argument" to Your Task Program

- 1 Make sure that you selected the "Edge Execution Program File" by checking to see if the ".exe." is showing
- 2 Add an argument by typing "-postcard" (Make sure you type a hyphen or dash before the word "postcard")
- 3 Click on the "Next" button



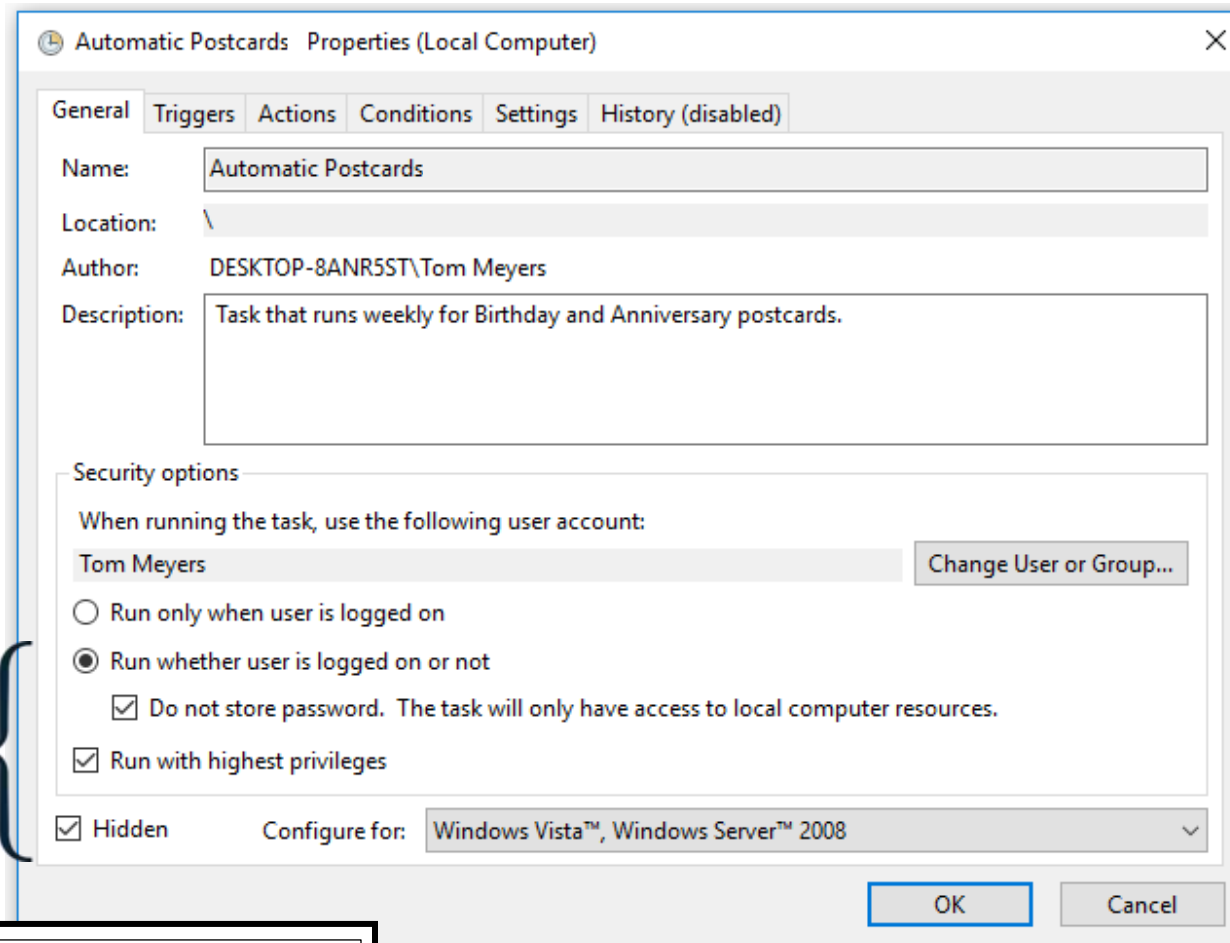
### 13. Finish the Task Program

- 1 Check to make sure your task will run “Weekly, At 11:00 PM every Thursday of every week, starting with the next Thursday on the calendar
- 2 Check to make sure the “Edge.exe” file is showing followed by “-postcard”
- 3 Check the box that reads “Open the Properties dialog for this task when I click Finish”
- 4 Click the “Finish” button



## 14. Setting Security Options

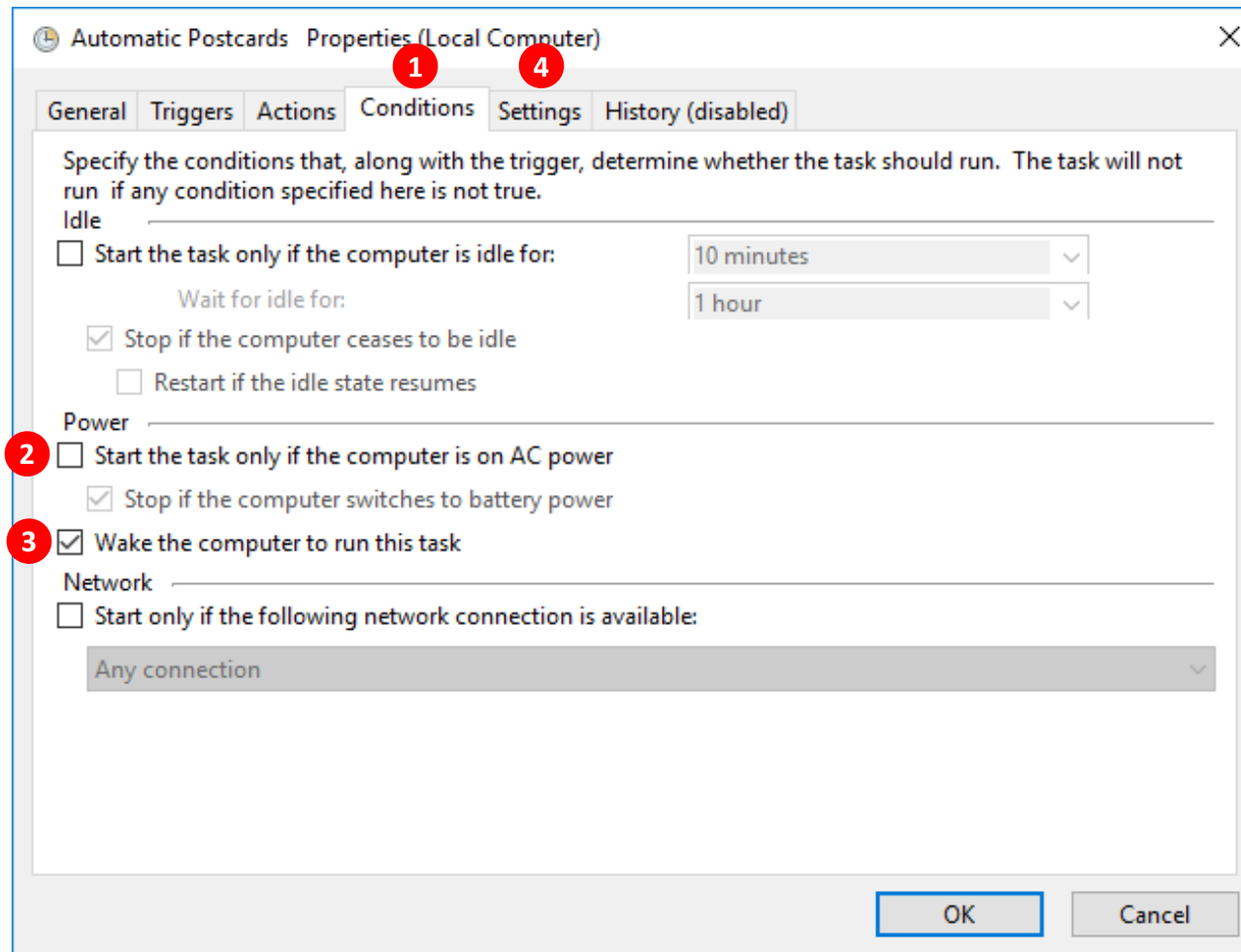
- 1 Under the “General” tab on the top, make sure you check the bottom four setting as shown below
  - Do NOT click on the OK button just yet



Note: Make sure bottom four security settings are checked.

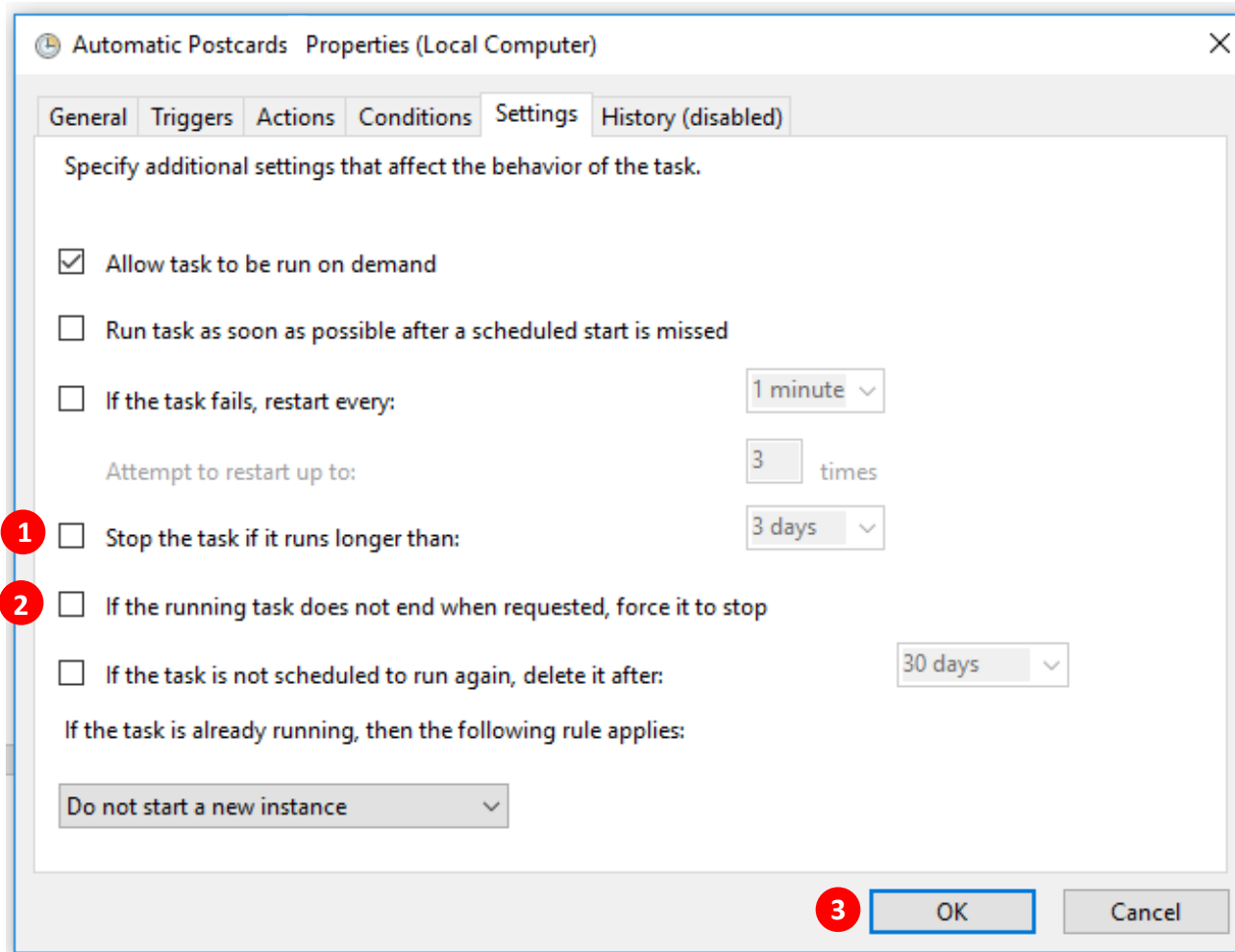
## 15. Setting Conditions Options

- 1 Click on the “Conditions” tab on the top
- 2 Uncheck the “Start the task only if the computer is on AC power”
- 3 Check the box “Wake the computer to run this task”
  - Do NOT click on the OK button just yet
- 4 Click on the “Settings” tab at the top



## 16. Finalizing Settings Options

- 1 Uncheck the box that reads “Stop the task if it runs longer than”
- 2 Uncheck the box the reads “If the running task does not end when requested, force it to stop”
- 3 Now click the OK button





## 17. Confirming Your Task Scheduler is Set

- 1 Confirm that your “Automatic Postcards” task is showing and the status is “Ready”
- 2 You have now successfully scheduled a task and can close out the program by clicking on the “X” button in upper right-hand corner

